RESIDENTIAL CURBSIDE COLLECTION PROGRAM

About Residential Solid Waste Collection Services
The Regional District of Nanaimo (RDN), through its contractor BFI Canada Inc., provides residential solid waste collection services to the following jurisdictions:
- RDN Electoral Areas A, B, C, E, F, G & H – Garbage, Recycling and Food Waste
- City of Parksville – Garbage, Recycling and Food Waste
- District of Lantzville – Garbage, Recycling and Food Waste
- Town of Qualicum Beach – Recycling and Food Waste only

Qualicum Beach residents receive garbage collection service from the Town’s municipal works crew.

What is collected and when?
The green bin containing residential food and kitchen waste is collected every week.
NO KITCHEN CATCHERS at the curb.

Recyclables are collected every two weeks.
NO LARGE blue box substitutes or garbage cans.

One standard-sized container of garbage is collected every two weeks. A maximum of two additional containers can be set out for collection. A $2 garbage tag has been purchased and attached to each extra container.

How we bill
The collection program is paid for by user fees and no taxes are used. The program is mandatory and the utility bills are sent to the registered owner of the property. Program costs include the collection, waste disposal, program administration and communications.

New to the neighbourhood? To confirm your utility account and collection service start date, contact utility billing or finance staff. Electoral Area residents should contact the RDN; municipal residents should contact their municipal office.

Schedule Information
The collection schedule is based on an add-a-day system where the collection day advances after a statutory holiday. (Town of Qualicum Beach residents receive fixed day service for the garbage only from the Town’s staff).

Schedules are mailed to the registered home owner. Replacement schedules are available at www.rdn.bc.ca, click on the Curbside Collection link.

In addition to showing the collection days, your schedule also has detailed information on what materials are accepted at the curb.

On collection day
One truck, two compartments
Vehicles with two compartments will be used on scheduled collection days. These “split-packer” trucks have two compartments to ensure the separation of materials.
Using one truck to collect two materials at the same time results in less vehicle emissions and efficient use of labour.

• Take your containers to the curb by 8 a.m. on your scheduled collection day.
• Contaminants, such as plastic, metal, and glass, affect the quality of compost and reduce its value. Green bins containing unacceptable items will be tagged and not collected. You will be responsible for removing these items from your bin.

Contact Information
Missed Pick-ups
Garbage, Recycling and Green Bin Collection
BFI Canada Inc. Ph 1-866-999-8227
Town of Qualicum Beach
Garbage Collection Service only Ph (250) 752-6921
Replacement Collection Schedules
Download from www.rdn.bc.ca, or call 1-866-999-8227 to have one mailed.

New and Replacement Green Bins
RDN
Administration office – 6300 Hammond Bay Road, Nanaimo Regional Landfill – 1105 Cedar Road, Nanaimo Church Road Transfer Station – 860 Church Road, Parksville
BFI Canada
1151 Herring Gull Way, Parksville
Lantzville
District of Lantzville municipal office
Qualicum Beach
Town of Qualicum Beach municipal office
Gabriola Island
Gabriola Island Recycling Organization (GIRO)

Recycling Resources
RDN Recycling Directory www.rdn.bc.ca
Recycling Council of BC www.rcbc.ca or 1-800-667-4321
Product Stewardship www.bcstewards.com

Billing Information (RDN Electoral Area residents)
RDN Finance Department Ph (250) 390-4111 Tollfree 1-877-607-4111
RDN Solid Waste Services
6300 Hammond Bay Rd, Nanaimo, BC V9T 6N2
Ph. (250) 390-6560 (School District 68)
Ph. (250) 954-3792 (School District 69)
1-877-607-4111 (Toll-free)
Email: zeroswaste@rdn.bc.ca
Websites: www.beyondcomposting.ca www.rdn.bc.ca

Websites:
1-877-607-4111 (To call - free)
Ph. (250) 954-3792 (School District 69)
Ph. (250) 390-6560 (School District 68)
Put materials at curb BEFORE 8AM on your collection day

Inside your GARBAGE can:
• No food waste (use your green bin).
• No construction or renovation waste.
• No yard waste.
• No items larger than 2 feet in any dimension.
• Extra containers must have a $2 tag attached.
• A maximum of two extra bags/containers with tags.

Using your green bin
1. Use your green bin to store food waste. Place large soiled compostable paper products such as waxed cardboard or pizza boxes directly in the green bin.
2. Keep the lid securely latched to help control odours and keep out rodents and other animals.
3. Store your green bin in a cool, ventilated location, such as where you keep your garbage can.
4. Take your green bin to the curb before 8AM on your collection day even if it is not full.

Lining your containers
For convenience and cleanliness you may choose to use a liner in your kitchen container or green bin. The use of liner bags is optional but only compostable bags can be used. If you buy liner bags you will have to ensure the bag used has the certified “Compostable” logo. Plastic, biodegradable or oxy-degradable bags are not accepted. Approved compostable bags designed to breakdown in homes or where provided (where provided by the RDN) and tied with string. Maximum dimension 30”x30”x8”.

To Purchase a Green Bin
If you are new to the area and need a green bin, or if an older bin has become damaged and unusable, new green bins can be purchased from the RDN or municipal offices. See the Contact Information page for details.

Inside Your Green Bin

FOOD WASTE INCLUDING:
• Baked goods
• Baking ingredients, herbs, spices
• Bones
• Bread, cereal, grains
• Candy
• Coffee grounds, filters, tea bags
• Dairy products, butter, mayonnaise
• Egg shells
• Fruit and vegetable scraps
• Meat, fish/seafood, poultry
• Nuts and shells
• Pasta, rice

SOILED PAPER/PAPER PACKAGING:
• Cardboard (including waxed)
• Gable top juice and soy milk cartons (plastic spouts removed)
• Paper cups and plates
• Paper fast food packaging
• Paper food packaging (unlined)
• Paper towels and tissues
• Parchment paper
• Pizza boxes
• Wax paper

OTHER:
• Compostable bags (must have certified compostable logo)
• Houseplants, cut and dried flowers (NO yard waste)

Green Bin Helpful Hints

Preventing odours
Some materials in the green bin or kitchen catcher may cause slight odours just as they would if placed in your garbage can.
Here are some tips to help prevent odours:
• Empty your kitchen catcher frequently by transferring contents to your green bin.
• Keep your green bin and kitchen catcher lids tightly closed.
• Wash your kitchen catcher and green bin with hot water and bio-degradable detergent.
• Place crumpled newspaper, a paper bag or paper towels at the bottom of your green bin or kitchen catcher. This will help absorb moisture and keep materials from stacking.
• Freeze meat, fish, poultry or bones and transfer them to your green bin on your collection day.
• Sprinkle a small amount of baking soda, garden lime or vinegar in your containers.
• Store your green bin in a secure, cool, ventilated location.
• Put your green bin out for collection every week even if it is not full.

Alternatives to using compostable liners
• If you choose not to use a liner bag, options include wrapping food waste in newspaper, using paper food bags or a paper milk/dairy carton (remove plastic spout) to collect food scraps. This, along with frequent rinsing, will help keep containers clean.

Avoiding conflicts with wildlife
• Store your green bin in a secure location such as a garage or sturdy garden shed.
• Ensure the lid of your green bin is securely closed.
• Put your green bin at the curb on the morning of your collection day. Don’t leave it at the curbside overnight.
• Use a spray bottle filled with a bleach solution to deodorize the lid and exterior of your green bin to prevent food odours from attracting bears or other wildlife.

Be Bear aware
www.beyondcomposting.ca/bear_aware.asp