Surfside Water Service Area

September 2011
Boil Water Advisory
Overview & Outcomes
Overview

• Sampling and Testing
• VIHA’s Role
• Advisory Trigger
• Response
• Follow-up
• Current Status
Overview

• Sampling and Testing
  – Every week by the RDN
  – Twice per month required by VIHA Operating Permit

• VIHA’s Role
  – Issues operating permit
  – Monitors ongoing operation and testing of the system
  – Annual reports
Overview

• Advisory Trigger
  – September 8\textsuperscript{th} positive result for E. Coli

• Response
  – Immediate Boil Water Advisory
  – System chlorination
  – Web site established
  – Follow-up testing (RDN + VIHA)
  – Pressure testing September 15th
  – Boil Water Advisory lifted September 16th
Overview

• Communications
  – Boil Water Advisory Notice delivered September 8th
  – WATERnews delivered September 9th
  – www.Surfsidewater.ca established
  – Information on how to use water safely during a Boil Water Advisory delivered to households
  – Temporary shutdown notice September 15th
  – WATERnews September 16th lifting the advisory
Outcomes

• Follow-up
  – Increased level of testing until early 2012
  – Addition of chlorine
  – Met with VIHA to discuss levels of risk
• Future Status
  – Maintain chlorine treatment
  – Continue with current levels of testing
Thank You

Questions?