Need Shelter?

Find out about shelters and other supports if you or someone you know is homeless or at risk of becoming homeless.

Emergency Shelters provide short stay accommodation of 30 days or less.

**Emergency Shelters – Open Every Day**

**Women** – Island Crisis Care Society  
Samaritan House - 355 Nicol St, Nanaimo  
*Adult women; and children and youth with Ministry permission (up to 19 for males). Low barrier, but no drugs or alcohol allowed on premises.*

**Men** – The Salvation Army  
New Hope Centre - 19 Nicol St, Nanaimo  
*Shelter users are not permitted to be under the influence of drugs or alcohol. No pets. Some storage space available for belongings.*

**Youth** - Friendship Lelum Youth Safe House  
*For ‘at risk youth’ between 12 and 18 years old. Low barrier, but no drugs or alcohol allowed on premises.*

**Extreme / Cold Weather Shelters – Nov 1 – March 31 2014**

Extreme weather shelters are open between November 1 to March 31 when weather conditions may threaten the health and safety of those sleeping outside. Call to check when shelters are open or look for notices posted outside.

**Nanaimo - First Unitarian Fellowship Church**  
595 Townsite Road, Nanaimo  
*Pets allowed. Storage for belongings. Low barrier, but no drugs or alcohol permitted on premises.*

**Parksville/Qualicum – The Salvation Army**  
187 Alberni Highway, Parksville  
*Outdoor kennel for pets. Storage for belongings. Low barrier, but no drugs or alcohol allowed on premises.*

For more information please refer to the Shelter General Notice
Need More Help?

HOST – Homelessness Outreach and Support Team

126 Haliburton Street, Nanaimo
Mon-Fri Walk-in Office Service Available 9:30 AM – 12:30 PM

Provides help for those who are homeless including:

- Help finding temporary shelter and permanent affordable housing
- Support and referrals for addiction and mental health issues
- Street level Outreach Workers and Nurses
- Shower, phone & internet access

Vancouver Island Crisis Line 1-888-494-3888
Crisis, emotional support and help with problem solving

Society of Organized Services 250 248-2093
245 West Hirst Avenue, Parksville
Supports and services for those facing homelessness in School District 69

Manna Homelessness Society (Nanoose to Qualicum Bay) 250-248-0845
Provide food, essentials and housing referrals for those facing homelessness

Are you a Victim of Violence or Other Crimes?

If you are homeless or need to leave your home due to violence and other crimes the following organizations offer support, information and referrals to help you find safe housing.

Nanaimo Area
Nanaimo RCMP Victim Services (303 Prideaux St. Nanaimo) 250-755-3146
Women, Children and Youth
Haven Society – Outreach & Community Victims Services 250-756-2452
24-hour Crisis Line 1-888-756-0616 / 250-756-0616 (or 911)

Parksville Area
RCMP Victim Services (727 West Island Highway, Parksville) 250-954-2277
Women, Children and Youth
Haven Society – Outreach & Community Victims Services 250-248-3500
24-hour Crisis Line 1-888-756-0616 / 250-756-0616 (or 911)

Please call 911 if your safety is at risk

Find More Community Resources

Community Resources Database 1-888-494-3888
In addition to crisis support the Vancouver Island Crisis Line provides community resource information and access to Mental Health Crisis Response Team when appropriate.