

Curbside Collection: Winter Weather Advisory

Low temperatures and snow are expected to impact curbside collection on Friday, January 12, 2024. Disruptions are anticipated for the week of January 15 to 19, 2024 based on current forecasts.

During severe winter weather, every effort is made to collect the curbside materials. Safety for workers and our community is the top priority for the RDN and our curbside contractor. Snow and ice pose a very high safety risk, with each collection vehicle making 700 stops per day and needing up to five times the stopping distance in these conditions compared to a passenger vehicle on dry roads.

Residents are recommended to have their carts out at the curb for the entire 8 a.m. to 6 p.m. collection window. If an area is not collected due to unsafe road conditions, information on the service restoration plan will be posted through the RDN Curbside Service Alert System (see below).

RDN Curbside Service Alert System

Service alerts on the “RDN Curbside” system will be posted by the evening of the regularly scheduled collection day. Residents can confirm if a service alert is active in their neighbourhood by entering their address into the calendar tool at rdn.bc.ca/curbside.

Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call, or the “RDN Curbside” smartphone app. Download the free “RDN Curbside” app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:


- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select “Get a reminder!”
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign-up

RDN staff can support residents who require assistance setting up these notifications and can be contacted at curbside@rdn.bc.ca or 250-390-6501.

For more information, please contact:

Solid Waste Services

Regional District of Nanaimo

 250-390-6501

 curbside@rdn.bc.ca

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