Frequently Asked Questions:

1. Who is eligible for the rebate

This year, residents living throughout the entire regional district and member municipalities are eligible for the $250 rebate. This means residents of the City of Nanaimo, the City of Parksville, the Town of Qualicum Beach, the District of Lantzville and Electoral Areas A to H are eligible for the $250 rebate while they last.

2. How long are the rebates available for

3. What heating appliances are eligible for the rebate

4. Who are the participating retailers

5. How do I receive a rebate

6. Where can I take my old stove to be recycled

7. Are there other incentives available

8. How can I learn more about clean and efficient wood burning

9. Why are the RDN and member municipalities concerned about older style woodstoves

10. How can I find out what the air quality is where I live

More information is available online at [www.rdn.bc.ca](http://www.rdn.bc.ca). The RDN is also on [Twitter and Facebook](http://Twitter and Facebook)!
2. How long are the rebates available for?

There are a limited number of rebates available, so submit your completed rebate application as soon as possible! The rebates will be available on a [first come, first served basis](www.rdn.bc.ca). Rebates are also currently available through the Provincial LiveSmart Program and Federal ecoEnergy program. More details on these rebates can be found at the following website:


3. What heating appliances are eligible for the rebate?

Appliances that can be changed-out under this program include:

- A free-standing, non-EPA certified "stove", a homemade or barrel stove.
- A so-called "airtight" non-EPA certified fireplace insert or tube-type heat exchanger with a face plate and door (like the Free Heat Machine or Welenco) that is currently installed in an open hearth fireplace.
- A non-EPA certified "wood furnace" (ducted, forced air, home heating appliance) - may only be replaced by an EPA certified wood furnace or pellet furnace.
- A wood burning cook stove.

4. Who are the participating retailers?

A list of participating retailers is available online: [www.rdn.bc.ca](www.rdn.bc.ca)

Services> Energy & Sustainability>Green Building Incentives>Woodstove Exchange Program
5. How do I receive a rebate?

1. To Qualify: You must have an existing wood burning appliance (or open hearth fireplace) that does not conform to CSA B415.1 standards (typically an appliance built and installed before 1994). See the back of this brochure for eligible appliances. You must also be replacing your appliance no earlier than January 16, 2012 to participate.

2. Shop: Contact any of the participating retailers to seek advice on a low-emission heating appliance to purchase. Many of the retailers are offering additional discounts and rebates at the same time.

Upon purchase of your new appliance, you will be given a rebate voucher from the retailer. This form will need to be signed by the retailer at the time of sale and installation, and by the Nanaimo Recycling Exchange staff or RDN landfill or transfer station staff when the old unit is sent in for recycling.

Note: Most insurance companies require notification if you are installing a new heating appliance. The value of the rebates cannot exceed the value of the appliance.

3. Disposal: Your old stove must be taken to one of the authorized disposal locations to be recycled (whether by you or the installer). Upon disposal, your voucher will be signed OR you will be given a receipt, which will provide proof of destruction. This receipt should be attached to your signed rebate voucher.

Send Completed Rebate Vouchers to:

For Residents of RDN Electoral Areas, City of Parksville, Town of Qualicum Beach and District of Lantzville:

Woodstove Exchange Program  
c/o Sustainability Coordinator  
6300 Hammond Bay Road,  
Nanaimo, BC V9T 6N2  
sustainability@rdn.bc.ca

For Residents of the City of Nanaimo:

Woodstove Exchange Program  
c/o Rob Lawrance  
238 Franklyn Street  
Nanaimo, V9R 5J6  
woodstovechangeout@nanaimo.ca

Include your receipt from the purchase of your replacement heating appliance. Please ensure that the address provided on the rebate form is the address to which your rebate cheque will be sent.

More information is available online at www.rdn.bc.ca. The RDN is also on Twitter and Facebook!
6. Where can I take my old woodstove to be recycled?

There are three locations to take your old woodstove to be recycled:

1. **Nanaimo Recycling Exchange** - 2477 Kenworth Rd, Nanaimo  
   Phone: 250-758-7777  
   Hours: Monday – Sunday 7am – 7pm [Closed Christmas Day]  
   [www.recycling.bc.ca](http://www.recycling.bc.ca)

2. **RDN Landfill** - 1105 Cedar Road, Nanaimo  
   Phone: 250-722-2044  
   Hours: Monday - Sunday 8am - 5pm [Closed on statutory holidays]

3. **RDN Church Road Transfer Station** - 860 Church Road, Parksville  
   Phone: 250-248-5254  
   Hours: Monday - Sunday 8am - 5pm [Closed on statutory holidays]

7. Are there other incentives available?

The Government of Canada has renewed the ecoENERGY Retrofit –Homes program from June 6, 2011 to March 31, 2012. Under this program, homeowners can access $375 for the first wood stove replacement and $190 for the second replacement. More details can be found online: [www.citygreen.ca/cgFiles/ecoENERGY-grant-table-june-6-2011.pdf](http://www.citygreen.ca/cgFiles/ecoENERGY-grant-table-june-6-2011.pdf)

To access both LiveSmart BC and ecoENERGY grants, homeowners need to hire a certified energy advisor to perform a pre-retrofit energy assessment, complete renovations and then obtain a post-retrofit energy assessment. Currently, the RDN offers a $60 home energy assessment rebate to residents of Electoral Areas and Lantzville. More information can be found on the RDN website. [www.rdn.bc.ca](http://www.rdn.bc.ca)

8. How can I learn more about clean and efficient wood burning?

The Regional District of Nanaimo, City of Nanaimo, and Nanaimo Recycling Exchange will be promoting the Woodstove Exchange and Outreach Program at various events throughout the region in 2012. At the events you can learn more about the most efficient ways to burn, saving you money and reducing the amount of smoke produced.

As well, stay tuned to the [RDN website](http://www.rdn.bc.ca), [RDN Facebook page](http://www.facebook.com) and [RDN Twitter feed](http://www.twitter.com) to receive Burn it Smart tips and updates on Burn it Smart events and rebate availability.

More information is available online at [www.rdn.bc.ca](http://www.rdn.bc.ca). The RDN is also on [Twitter and Facebook](http://www.facebook.com)!
Regional District of Nanaimo & Member Municipality – 2012 Woodstove Exchange & Outreach Program

Additional Burn it Smart resources:

Check out the RDN website for additional Burn it Smart resources, including:

**CMHC Guide to Residential Wood Heating** - information to make sure your wood heat system is safe as well as helpful tips on how to operate and maintain it effectively.

**Environment Canada videos** – covering firewood handling and wood stove operation to burn more efficiently.

9. Why are the RDN and member municipalities concerned about older style woodstoves?

Though burning wood for home heating can be an economical way to heat a home, newer woodstoves can accomplish this task much more efficiently. This means using less wood and producing less smoke and particulate matter.

Particulate matter that is 2.5 microns or less in diameter, called PM2.5, is small enough to be breathed into the deepest parts of the lungs. It is associated with all sorts of health problems, from a runny nose and coughing, to bronchitis, asthma, emphysema, pneumonia, heart disease and even premature death. New high-efficiency wood stoves are proven to burn one-third less wood, reduce emissions by up to 70 per cent and significantly reduce the risk of chimney fires.

10. How can I find out what the air quality is where I live?

Air quality readings for communities around B.C.: [www.bcairquality.com/readings](http://www.bcairquality.com/readings)

More information is available online at [www.rdn.bc.ca](http://www.rdn.bc.ca). The RDN is also on [Twitter](https://twitter.com) and [Facebook](https://facebook.com)!