### Surfside Water Service Area

September 2011

Boil Water Advisory

Overview & Outcomes



- Sampling and Testing
- VIHA's Role
- Advisory Trigger
- Response
- Follow-up
- Current Status

- Sampling and Testing
  - Every week by the RDN
  - Twice per month required by VIHA Operating Permit
- VIHA's Role
  - Issues operating permit
  - Monitors ongoing operation and testing of the system
  - Annual reports

- Advisory Trigger
  - September 8<sup>th</sup> positive result for E. Coli
- Response
  - Immediate Boil Water Advisory
  - System chlorination
  - Web site established
  - Follow-up testing (RDN + VIHA)
  - Pressure testing September 15th
  - Boil Water Advisory lifted September 16th

- Communications
  - Boil Water Advisory Notice delivered September 8th
  - WATERnews delivered September 9<sup>th</sup>
  - www. Surfsidewater.ca established
  - Information on how to use water safely during a Boil Water Advisory delivered to households
  - Temporary shutdown notice September 15<sup>th</sup>
  - WATERnews September 16<sup>th</sup> lifting the advisory

## **Outcomes**

- Follow-up
  - Increased level of testing until early 2012
  - Addition of chlorine
  - Met with VIHA to discuss levels of risk
- Future Status
  - Maintain chlorine treatment
  - Continue with current levels of testing

Thank You

Questions?