

RDN Launches a new Emergency & Information Alert System

As of August 11, 2020, the Regional District of Nanaimo (RDN) has a new multi-purpose Emergency & Information Alert system to share information directly to residents who can select how they prefer to receive it. Voyent Alert! allows residents, businesses or visitors to receive messages through an app, text message, voice call or email for critical events such as extreme weather or wildfires. As well, a user can opt in or out of day to day communications such as RDN Service Alerts and Public Notices for recreation and parks alerts, watermain flushing and more.

“Enhancing our communications with a new alert system allows the public various ways to receive direct and timely information from the RDN regarding emergencies and our services throughout the region” said Ian Thorpe, Chair. “We strongly encourage the public to sign up for Voyent Alert! before October.”

Voyent Alert! is a robust alert system that will allow the RDN to send geographically referenced alerts. A user can subscribe to receive any types of alerts they would like and for multiple locations including home, school and work. Information included in the alert can include maps, pdf images, text and web links.

This system is also used by the City of Nanaimo, City of Parksville and Town of Qualicum Beach - you can receive alerts for any of the areas you work or live in now. If you already have the app you can sign up to receive messages through voice call, text message or email.

We encourage all RDN residents to register as the old emergency notification alert system, Connect Rocket will no longer be used after October 1, 2020. Learn more about the new system at rdn.bc.ca/voyent-alert, where you can view the registration tutorial video and frequently asked questions information.

If further assistance is needed to register contact:

- Tel: 250-390-4111
- Oceanside:250-954-1001
- Toll free: 1-877-607-4111
- Email: emergencyservices@rdn.bc.ca

-30-

For more information, please contact:

Lisa Moilanen
Engagement Coordinator
Regional District of Nanaimo
250-390-6554
lmoilanen@rdn.bc.ca

Get Involved RDN!