

Let's Get Rolling – RDN Automated Curbside Begins Thursday, October 1

Starting October 1, 2020, the new automated curbside collection service will begin for all single-family dwellings within the Regional District of Nanaimo (RDN) excluding the City of Nanaimo. Residents can simply roll their new carts to the curb on their regularly scheduled collection day.

“The RDN joins cities across North America who have already transitioned to the automated collection system with the aim of improving worker safety, reducing worker health and safety claims and associated costs,” said Chair Ian Thorpe. “Furthermore, by providing all RDN residents with a complete set of easy-to-roll carts, we can all do our part to keep recyclable and organics out of the region’s landfill and achieve our ultimate goal of 90% waste diversion over the next 10 years.”

The new automated service is a cleaner, safer and smarter way to collect waste. Residents are reminded that all material must be placed inside their new carts with the lid completely closed. Carts need to have 1m (3ft) of clearance between the carts and any obstacles, such as parked cars, poles, trees, etc. and 3m (10ft) of clearance above.

Watch for the new automated collection trucks on your next collection day. The RDN collection trucks are Certified Clean Idle and more fuel efficient, which mean they will burn less fuel and thus, reduce greenhouse gas emissions.



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We've heard you and are listening. We appreciated your patience and understanding as we work through this transition period.

Residents are encouraged to try out their new carts that have recently been delivered. If you are not satisfied with your cart sizing, please feel free to contact the Solid Waste team to exchange your carts. A cart exchange administration fee of \$50 per household will apply.

Thank you to everyone that submitted suggestions for ways to reuse or repurpose old collection containers. For residents interested in recycling their old collection containers, the RDN recently issued a Request for Proposal for the collection and recycling of the old containers. Program details are anticipated to be available within the next month and pickup of the old collection containers later this year. The RDN will promote the details as soon as possible.

Frequently asked questions regarding the new automated curbside collection service can be found on the RDN website at www.rdn.bc.ca/curbside-collection-faqs. In effort to streamline curbside collection related inquiries, such as cart exchanges, please:

- Visit www.rdn.bc.ca/curbsideonline
- Email the RDN Automated Curbside Collection Hotline at curbside@rdn.bc.ca
- Call the RDN Automated Curbside Collection at 250-390-6501 or toll free at 1-877-607-4111

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For media inquiries, please contact:

Lisa Moilanen

Communications Coordinator

Regional District of Nanaimo



250-390-6554



lmoilanen@rdn.bc.ca

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