



REQUEST FOR PROPOSALS No. 21-066

Electronic Signature Solution

Addendum 3

Issued: August 24, 2021

Closing Date & Time: on or before 3:00 PM Pacific Time on August 31, 2021

This addendum shall be read in conjunction with and considered as an integral part of the Request for Proposal. Revisions supersede the information contained in the original Proposal or previously issued Addendum. No consideration will be allowed for any extras due to any Proponent not being familiar with the contents of this Addendum. All other terms and conditions remain the same.

Questions & Answers

Q 11. Do you use Salesforce, Zapier, Power Automate with DocuSign?

A11. No, we don't.

Q 12. Are you bulk signing for DocuSign i.e.- you want to send one form to all employees and for each signature, you will receive a copy?

A12. No, as per our knowledge we have not used that feature.

Q 13. Are you using team formation (i.e.- HR, Finance, etc.) for DocuSign? –

A 13. Yes, we are.

Q 14. Are you using two factor authentication/SSO for DocuSign? –

A14. Not now as this was a pilot project due to Covid 19. But our current solution has that offering available.

Q 15. How important is having visibility/analytics on signatures?

A15. Low to medium

Q 16. What is the importance of the Customer Success Program?

A16. We are not sure what this program is. If you have any features/benefits, you can include that in your proposal and our evaluation team will review that.

Q17. As per Point #7(a) in Scope of services, are you looking for an accounts payable solution as well?

A17. No.

End of Addendum 3