

SERVICE ALERT

November 15, 2021

Curbside Collection Update for RB Routes

Curbside collection may be delayed due to potential road flooding and Gabriola Island ferry cancellations for RB routes scheduled today, Monday, November 15. The RB routes cover Gabriola Island (RDN Electoral Area B), Cedar, South Wellington, Yellowpoint, and Cassidy (RDN Electoral Area A).

Residents should ensure their carts are left out at the curb for the entire 8:00 a.m. to 6:00 p.m. collection window, or until they are emptied.

The RDN and our contractor will continue to assess the situation. If collection is delayed, updates specific to the affected area(s) will be sent out on our RDN Curbside notification system closer to the end of the collection window (6:00 p.m.).

Residents receiving RDN curbside collection services are encouraged to sign up for service alert notifications by email, phone call, or the "RDN Curbside" smart phone app. Download the free "RDN Curbside" app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside-collection-schedules
- Enter your address into the calendar search form and press search
- Select "Get a reminder!"
- Pick the type of reminder you would like to receive:
 - o Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
 - Follow the prompts on the screen to complete the sign up

For more information, please contact:

Solid Waste Services Regional District of Nanaimo 250-390-4111 rcu@rdn.bc.ca

