

### **Gabriola Island Phone Service Outage Update**

The Regional District of Nanaimo (RDN) has been advised that BC Hydro customers on Gabriola Island and Mudge Island may experience a power outage tomorrow for up to two hours starting around 11 a.m. This outage will allow TELUS crews to install a new line to restore wireless and phone services to Gabriola Island. Your patience is appreciated while crews work to support these emergent repairs.

The emergency satellite cell repeater at Gabriola Volunteer Fire Department Fire Hall #1 on Church Street is still in place to provide cellular phone connectivity at the fire hall. Those needing cell service can park in the lower parking lot by the GERTIE building (old fire hall) to try to connect. Please do not park in the main fire hall parking lot, or on Church street, and for your safety, stay 50 meters away from the booster.

In case of an emergency, residents are advised to take the following steps:

- If you have an emergency try 911 first
- If you cannot get through, call the Gabriola Fire duty officer cell at 250-755-9289 (this phone is monitored at the fire hall 24/7)
- If you cannot contact anyone, please go directly to the hall and speak with a fire department member at any time.

Until phone services are restored, residents are advised to ensure they have sufficient cash on hand for purchases where cashless payments are not available, as well as enough fuel in their vehicles, before travelling to Gabriola Island.

**Get Involved RDN!**