

COVID-19: RDN Takes Steps to Minimize Risk

The Regional District of Nanaimo (RDN) is actively monitoring information provided by Federal and Provincial agencies regarding the Coronavirus (COVID-19). At this time, the Public Health Agency of Canada has stated the public health risk associated with COVID-19 remains low, but this could change rapidly. The RDN will continue to follow the directives of the health officials as the situation evolves.

At this time, all RDN services and facilities, including recreational programming, are continuing as scheduled. Here are some steps the RDN is taking to minimize risk:

- All RDN Transit and HandyDART buses are being sanitized daily;
 - If a passenger happens to take ill on the bus, standard practice is to provide another bus for clients and return the original bus to the transit yard for sanitizing.
- High touch points at Oceanside Place Arena and Ravensong Aquatic Centre are being cleaned four times per day;
 - Any updates to Spring Break activities will be shared via social media; email or phone call to registered participants; website; and signage at the facility.
- Alcohol-based sanitizer and cleaning supplies are used at all RDN service counters;
- Additional hand sanitizer units have been installed in RDN buildings; and
- Janitorial staff are cleaning daily.

Residents are reminded and encouraged to take the following steps to stay healthy and prevent the spread of infections by:

- Washing your hands often with soap and water for at least 20 seconds;
- Avoid touching your eyes, nose or mouth with unwashed hands;
- Cough or sneeze into your sleeve and not your hands;
- Avoid others who are unwell and stay home if you are sick; and
- Stay informed by monitoring BCCDC, Healthlink BC and the RDN.

For the health of our staff and region, residents experiencing symptoms of illness (even mild) are asked to seek RDN services via phone or email. The services available via phone or email include (but are not limited to): planning and zoning enquiries, land use issues, building permit status and building records.

Call the RDN at 250-390-4111 or 1-877-607-4111 or email inquiries@rdn.bc.ca

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For the most up-to-date information and resources related to COVID-19, visit [Public Health Agency of Canada](#) and [BC Centre for Disease Control](#).

For public health information and advice, call 8-1-1 or visit [Health Link BC](#).

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