

UNDERSTANDING YOUR RDN UTILITY INVOICE

REGIONAL DISTRICT OF NANAIMO

6300 HAMMOND BAY RD
NANAIMO BC V9T 6N2

Phone: (250) 390-4111
Fax: (250) 390-6572



Utility Account Invoice

Account #: **0126085** 1
Service Address: 123 FIRST STREET

2 Roll: 769 001234.123 Billing Date: 25-May-2020
Batch #: 2020052001



* U B 0 0 0 0 1 2 6 0 8 5 0 0 0 *

Make Cheque Payable to
REGIONAL DISTRICT OF NANAIMO

Enter Amount Enclosed

SMITH, JOHN
123 FIRST STREET
ANYTOWN BC V0R 1M0

Account Balance \$ 380.55
Discount By 08-Sep-2020 \$ 37.43
Amount Due \$ 343.12

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: **0126085**
Service Address: 123 FIRST STREET

Roll: 769 001234.123 Billing Date: 25-May-2020
Batch #: 2020052001

Account Details From: 25-May-2020

5 PIN # 123456

Code	Description	From	To	Units	Amount
00 G	GFR - Curbside Collection 3	01/01/20	30/09/20	1.00	115.31
00 G2	GFR-SFD 100L Garbage Cart	01/10/20	31/12/20	1.00	43.99
00 S55	Sewer-Surfside Residential 4	01/01/20	31/12/20	1.00	145.66
00 W34	Water-Surfside	01/01/20	31/12/20	1.00	75.59
750894568	15/04/20 Current Reading: 345.00 6	30/09/19 Prev. Reading: 275.00		Consumption: 70.00 Cubic Meters	
Current Levy					380.55

IMPORTANT NOTES

EFFECTIVE OCTOBER 1, 2020, PROMPT PAYMENT DISCOUNT FOR RESIDENTIAL CURBSIDE COLLECTION: \$15 FLAT RATE (PER 2020 BYLAW NO. 1802); PRORATED FOR 2020. WATER AND SEWER DISCOUNT TO REMAIN 10%. DISCOUNTS COMBINED ON INVOICE. FOR PAYMENT OPTIONS, VISIT WWW.RDN.BC.CA/PAYMENTS OR CALL 1-877-607-4111.

WATER CUSTOMERS: REFER TO THE 'CURRENT READING' AND 'PREV. READING' DATES FOR BILLING PERIOD AND CONSUMPTION AMOUNT. BY STATUTORY REQUIREMENT, ANY UTILITY BALANCE UNPAID AT DEC. 31, 2020 WILL BE TRANSFERRED TO PROPERTY TAX ARREARS; INTEREST WILL BEGIN TO ACCRUE JAN. 1, 2021.

*PAYMENT DATE HAS BEEN EXTENDED TO SEPT. 8, 2020 DUE TO COVID-19.

Account Balance \$ 380.55 8
Discount By 08-Sep-2020 \$ 7 37.43
Amount Due \$ 9 343.12

Due Date : 08-Sep-2020 10

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1

Account Number

7 digit number unique to your account and is used for online banking payments.

2

Folio/Roll Number

12 digit number unique to your property and is your account number for your property taxes.

3

2020 Residential Curbside Collection User Rates – Annual

Effective Oct 1, 2020, the RDN will be providing automated curbside collection. In 2020, residents will be charged two separate rates: a prorated amount for the manual service from Jan 1-Sept 30 based on the 2019 annual rate of \$154.03 and a pro-rated amount for the automated service from Oct 1-Dec 31 based on bin size chosen and rates in 2020 Bylaw No. 1802. **Note: If bin size was not selected by Dec 31, 2019 deadline, default size given.**

4

2020 Sewer User Rates – Annual (If Applicable)

Sewer rates are billed annually based on your service area bylaw

5

Pin Number

You can use your PIN and account # to access your utility account information online at www.rdn.bc.ca

6

2020 Water User Rates – Semi-Annual (If Applicable)

Water rates are billed semi-annually in May and September with rates based on the average daily consumption amount. Reading dates and total period consumption are shown here. For more visit: www.rdn.bc.ca/user-rates

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2020 RDN Utility Discounts

Curbside Collection – Garbage, Food Waste & Recycling (GFR)

- Manual Curbside Collection (GFR) Discount based on 10% of prorated amount (Jan 1-Sept 30)
 - Automated Curbside Collection (GFR) Discount based on a proration of the \$15.00 flat fee (Sept 1-Dec 31)
- *All GFR rates will receive the same total combined prorated discount amount of \$15.30 for 2020**
****For 2021, all GFR rates will receive a flat fee discount of \$15.00**

Water and Sewer Services

- Water and Sewer discounts will remain at 10% of service fee

EXAMPLE:

Manual GFR Discount = \$115.31 x 10% =	\$11.53
Automated GFR Discount = \$15.00/366 days = \$0.041 x 92 days =	\$3.77
Sewer Discount = \$145.66 x 10% =	\$14.57
Water Discount = \$75.59 x 10% =	+ \$7.56
Total Utility Discount =	\$37.43

8

Account Balance

Total account balance before applying the discount **OR** amount owing if paid **AFTER** the discount date. If balance unpaid by Dec 31st, amount will be transferred to your property tax account with the Ministry of Finance.

9

Amount Due

Amount owing if paid by the discount date

10

Discount Date

Date payment needs to be received by in order to receive utility discount